**Career objective** Looking for an challenging role so that I can use my

capabilities and experiences through sincerely dedicated and hard work to move up the graph of the organization

**Current employer** Vedantu innovations pvt ltd Sept 2020 - Present | Senior QA Engineer

**Previous employer2** Esecure solutions pvt ltd Oct 2019 - Sept 2020 | QA Engineer

**Previous employer1** SolCen technologies pvt ltd Apr 2016 - Oct 2019 | Software Test Engineer

**Programming** JavaScript TypeScript Python

**Automation**

Typescript with Webdriver IO

Python with selenium IDE - VS code, Pycharm, Eclipse

Test framework - POM and Hybrid

# Middleware/Tools

Jenkins - Code deployment GitLab - Remote repository management MongoDB/Robo3T/MySQL

- Database management HTML, CSS, Xpath- Web technology

Jira - Bug tracking

Zephyr - Test management Confluence - Content collaboration wiki/space QA complete - Test management

SAP Hybris - Ecommerce back office

SAP Gigya - CRM Tool BOCC - Customer agent tool

Fluent commerce - Order management

Adyen - Payment service WCMS - Content management

Postman - API Insomnia - API Swagger - API

Name :- Basavaraj Navalyal

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# Professional Summary

QA Professional with 6.5 years of experience in Manual Testing, Hybris Testing, APIs testing, Web and Mobile application testing on eCommerce platform, Fintech domain and eLearning domain.

Experience in testing process, test tools, creation and understanding of testing artifacts like test plan, test scenarios, test cases.

Experience in Testing the ecommerce website for USA, EUROPE and ASIA regions.

Hands on experience in Testing in Desktop, Mobile and Tablet devices. Experience in working SDLC and STLC.

Worked in Agile Methodology and experience in Sprint ceremonies (Sprint planning, Poker/Grooming, DSM, Sprint retrospectives).

Involved in performing different types of testing like Integration testing, System testing and User acceptance testing.

Experience in performing different types of system testing like Smoke Testing, Functional Testing, Sanity testing, Regression testing and Exploratory testing.

Experience in preparing Requirement Traceability Matrix. Worked on Hybris tool (V6.8 Cloud 1808).

Worked on WCMS for Megamenu navigation, components creation in Home page, PLP, PDP, Cart page, Checkout pages.

Experience in Order Fulfillment and Order management. Part of many successful GO-LIVE of ecommerce websites.

Application/Feature/Components demonstrations to the Internal Testing team/Business team/Management.

Worked in Google analytics for Analytics report.

Knowledge on Ecommerce business Architecture For USA and EUROPE regions (Chanel).

* Completed ISTQB foundation level course.

**Certifications and Awards**

Testathon RPA

Bug bash > best feedback award

Hackaton/V-hack > Best presenter award

**Education details DEGREE |** Bachelor Of Engineering in Electronics and Communication |

NMIT, Bangalore | 2011-2015 Aggregate - 70%

**PRE DEGREE |** PCMB

2009-2011 | Karnataka State board

Aggregate - 76%

**SECONDARY EDUCATION**

2009 | Karnataka State board Aggregate - 88%

**Languages**

English - Read, Write, Speak Kannada - Read, Write, Speak Hindi - Read, Write

Telugu - Read

**Interests**

Reading "The Hindu", "Times of India" newspapers Listening to the news reports in "India today", "CNN news" channels

Playing cricket and chess Watching "Shark tank" episodes in YouTube Programs practice in JS fiddle code playground

**Contact**

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# Roles and Responsibilities:

Understanding the business and system requirement specifications.

To identify test scenarios and designing test cases from the requirements. Preparing and Execution of test cases as per requirements.

Preparing Defect Report and assigning the defects to Business analysts/Tech leads/Developers.

Involved in System and Functional testing. Mapping functional requirements with test cases.

Enhancing or updating the regression test cases according to the functional/automation team needs.

Participation in the weekly team meeting to discuss the upcoming work and schedule.

Preparation of Daily and Weekly status reports.

Training the new resources and helping the team to resolve issues.

Marketing, Price settings, Tax calculation, Promotions creation, Vouchers creation, Product status update, Adding payment and delivery modes and verifying the attributes, logics and results using Hybris.

Executing different types of Cron-jobs in Hybris (Ex: OrderStatusUpdate, OrderExport/Import jobs).

Order validation in Hybris and S3 bucket.

Different payment types configuration (Apple pay, PayPal, Credit card types).

Creating the different components like Editorial push, Carousel component on PLP, PDP using WCMS/SmartEdit.

# SolCen Technolog ies pvt ltd - Ecommerce domain

**Project details:**

**CHANEL-FNB GLOBAL (Hybris V6.5)- Ecommerce >** Developed for Chanel. It was a retail web application that exclusively sell Chanel products such as perfumes,

make-up and skin care items in different regions of more than 30 countries. The major modules were homepage, product listing page, product description page, cart page, checkout, user account management and Order management. And it was having different platforms and different vendors for each market.

**ONE CHANEL (Hybris V6.8)-Ecommerce >** This project is designed for Chanel, which integrates all divisions of Chanel into one application with single platform and piloted on USA, EU, ASIA regions.. It is a retail web application that exclusively sells Chanel products such as Perfumes, Sunglasses, Make-up items and Skin care items.

# Esecure solutions - Fintech domain

**Project details:**

**KBBO Fintech android application**> Developed for UAE customers. It is a Fintech android POS device application that exclusively sell Physical cards, eCash transfers, Live transactions like Bill payment, Mobile Recharge, DTH Recharge, eVouchers, International TopUp, International data of multiple suppliers like Etisalat, DU, DING, AXIOM. The major modules are Merchant onboarding, Salesman onboarding, Account page, Fintech product catalog, Multiple denominations, Purchase Orders, Invoices, Payments, Collections, Deposits, Notifications, Online/Offline and EOD sales reports.

**KBBO – Fairway eCommerce >** Developed for UAE customers. It is an eCommerce web and mobile application. Products are Groceries, Bakery, Fresh food, Beverages, Fashion accessories, Beauty and Personal care. The major modules are Homepage, Product listing page, Product description page, Cart page, Checkout, Order summary page and User management page.

**KBBO SalasX – Fintech backend portal >** Customized tool for Merchant application and Salesman application.

Validating the data flow from applications to SalasX portal.

-Master Modules like Merchant onboarding, Salesman onboarding, Salesman routeplan, Vendor/supplier onboading, Bank master, Warehouse master.

-Product catalog management like Category creation, Products & amounts creation, Commission group & fixed/dynamic commission setup, Product group creation and product rules validations.

Transactional modules like Merchant PO, Merchant transactions, Merchant Invoices and payments, Salesman collections, Salesman deposits, Payment & Reconciliation, vendor purchase orders, Physical Stock intake, Stock transfer, Account payable (Vendor payment), Fund request creation and Fund request payments.

# Roles and Responsibilities

Validation of Merchant Purchase orders, Payments, Deposits, Collections, Invoices.

Experience in Supplier/Vendor Purchase orders, Supplier onboarding process, Creating Supplier Fund request.

Worked on physical stock intake, review intake and creating supplier Invoices.

Validation of Stock Transfer functionalities (Warehouse to Warehouse, Warehouse to Salesman, Salesman to Warehouse, Warehouse to Merchant sale).

Validation of Vendor/Supplier payment and Fund request payment modules.

Backend User management based on Roles and Rights (Access permission creation).

Commission and Product groups validation specific to Merchants.

POS asset details tracking from Warehouse locations.

Worked on Swagger and Postman API tools.

APIs testing for Fintech, FMCG and eCommerce APIs.

Functional Validation of responses for Product API ,Cart API ,Order API

,Payment API , Inventory API and Shipping API.

Functional Validations of different Responses for various JSON/GraphQLRequests and response files.

Validation of Status codes(200/201/404/403/502) and responses for different HTTP methods i.e. GET, POST, DELETE and PUT.

Prepared APIs test result documentation.

UX(Wireframes/Click through) and UI design validation

# Vedantu - eLearning platform

Have experience on preparing concise, comprehensive detailed test plan and shared across teams.

Leading the end to end testing for high complexity features. Prepared the sanity and regression automation test suite.

Peer to Peer test cases review and provided the valuable feedback. Reviewed the peer PRs.

Timely and consistent delivery of all the testing activities.

Debugged, analyzed and fixed the automation sanity and regression suite issues when modules migrated from reactJs to nextJs.

Worked on web automation using Typescript with Selenium Webdriver.

Experience in performing different types of system testing like Smoke Testing, Sanity testing, Functional testing, Regression testing and Exploratory testing.

Hands on experience on Manual API testing.

Took responsibilities for the entire lifecycle of the epics/stories. Mentored the fellow juniors to manage their testing delivery items..

Paired with development team to understand the technical specifications, approaches to increase and improve the test coverage.

Significantly improvised the automation regression suite by 30% in just one sprint. Trained 4 new resources and briefed all the existing and current functionality flows. Participated in discussing the user stories with product team which impacts 25mn students monthly.

Part of successful delivery of 22 projects in one single year. Worked on ISTQB standard testing methodologies.

Worked on Agile methodology.

Prepared the risk analysis document before start of the every project's development work.

Participated in preparing the RCA document.

Worked on Web application and Mobile application testing. Responsible for test execution and reports.

# Project details:

**Student courses >** Student auto enrolling and self enrolling into the courses by purchasing the bundle. More than **25Mn students** have enrolled for various courses that Vedantu offers. Took whole responsibilities of the test execution.

**Student session scheduling>** Different kind of sessions that students attend daily basis. One to One sessions, One to few sessions, TTM sessions, Worksheet sessions. Took care of the sanity suite of the scheduling service on daily basis.

**Doubt access cleanup >** It is to revoke access to users who were not eligible as part of their subscription. Effective revoking of access helped Vedantu to save approximately **5L per month.**

**SAM callback >** This feature has enabled user's query resolution of Paid students in Vedantu. It helped students raise callback requests to Vedantu care or support teams, internally creating tickets in Freshdesk and providing a query resolution with **SLA of 6hr.**

**Instasolv doubts integration >** Instasolv feature helps Doubt experts of Vedantu to fetch the matching answers for the questions/doubts which Students are posting through Vedantu Doubt app. Reduced the Average resolution time(ART) from **12min to 2min**.

**Ops Automation and enhancements >** Bulk session scheduling, Bulk enrollment updates, Bulk session cancellation/deletion, Rescheduling sessions which eases out the operation team's work by reducing their **40%** of effort.

**A and/or B implementation testing >** Categorization of the users fitting into A bucket(New UI) or B bucket(Old UI). Which helped Vedantu to experiment and take decisions on the implemented features to scaleup up to higher percentage.

**Communication channels**: Triggering the communication on WhatsApp and email for upcoming classes, Missed classes, Upcoming Tests, and Assignments.